



#PublicHealthHeroes

RECOGNIZING PUBLIC HEALTH HEROES WORKING TIRELESSLY
BEHIND THE SCENES TO KEEP COMMUNITIES HEALTHY AND SAFE

Healthline

HOW WE ARE HELPING TO KEEP COMMUNITIES SAFE RIGHT NOW

Our Healthline, staffed by PHNs, Health Promoters, and clerical staff, are open from 8am – 8pm, 7 days a week. They have responded to up to 400 calls per shift, answering the public's questions and concerns.

OUR MESSAGE TO THE PUBLIC DURING THESE CHALLENGING TIMES

“Our knowledgeable team responds to our community's concerns with professionalism and kindness. We want to reassure our clients, reduce anxiety and help clients find the answers they are looking for.”



Eastern Ontario Health Unit

OUR ROLE IN PUBLIC HEALTH

What we champion every day to keep communities healthy:

We answer health and social related questions from community members. We also refer callers to community programs and services offered either by ourselves or by our community partners.

What we would like to see for the future of public health:

An innovative and equitable system that is prepared and able to adapt based on emerging needs