



# #PublicHealthHeroes

RECOGNIZING PUBLIC HEALTH HEROES WORKING TIRELESSLY  
BEHIND THE SCENES TO KEEP COMMUNITIES HEALTHY AND SAFE

## AMBER VENNER

Registered Practical Nurse



### HOW I'M HELPING TO KEEP COMMUNITIES SAFE RIGHT NOW

As a phone line nurse in Public Health, I provide evidence-based, timely, relevant information about COVID19. I assist members of my community in navigating the healthcare system and help them feel safe and heard during this pandemic.

### MY MESSAGE TO THE PUBLIC DURING THESE CHALLENGING TIMES

*"We got this"*

### MY ROLE IN PUBLIC HEALTH

#### What I'm championing every day to keep communities healthy:

I'm the first point of contact for telephone inquiries at my local health unit. Utilizing clinical knowledge and assessment skills, I determine client's needs, provide education and counselling on Public Health topics and issues- all while applying a customer service philosophy to ensure my communities needs are met.

#### What I would like to see for the future of public health:

I hope to see an increase of public awareness about the diversity of professionals required to develop and implement programs and services to serve the ever changing needs of the community.